

MSS (Managed Security Services)



I(TS)² established the first Managed Security Services Provider - Security Operation Center (SOC) in the MENA region to provide its clients with real-time protection and a fully certified team of security professionals. The need for Managed Security Services (MSS) came out of the following security concerns:

- Need for 24x7x365 security event monitoring
- Need to analyze an overwhelming amount of data every day
- Need for device management based on industry best practices
- Compliance with internal and external security policies
- Exposure to Zero Day attacks that require mitigation through security intelligence
- Growing cost pressures

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To combat all of these problems the MSS offering is as follows:

MSS (People, Processes, Technologies, and Intelligence):	Standalone Services	Value-Add Options
Health Monitoring	Security Hardware and Software	Log Monitoring and Retention
Reporting and Dashboard	Maintenance and Break-fix	Vulnerability Management
24x7x365 Security Operation	Backup and Data Recovery	Threat Intelligence
Ticketing and Workflow	Security Training	Device Management
Service Level Agreements	Security Consulting	
Change Management		
SIEM Event Correlation		